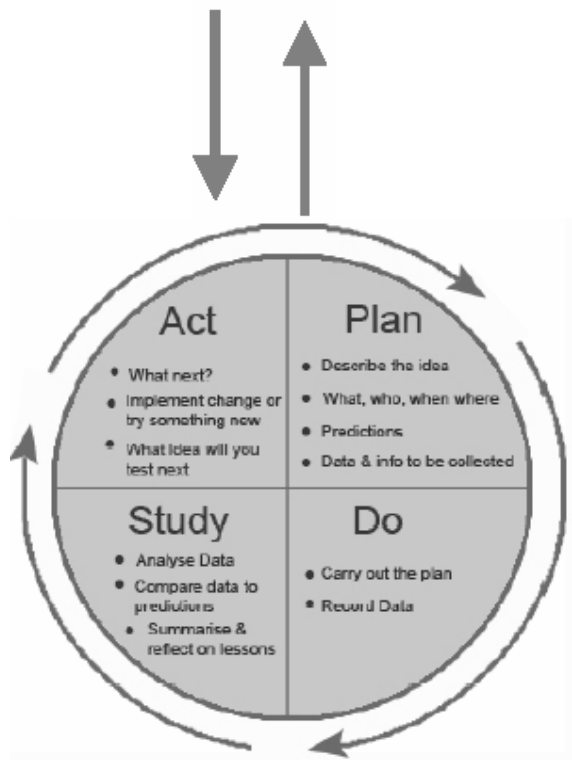
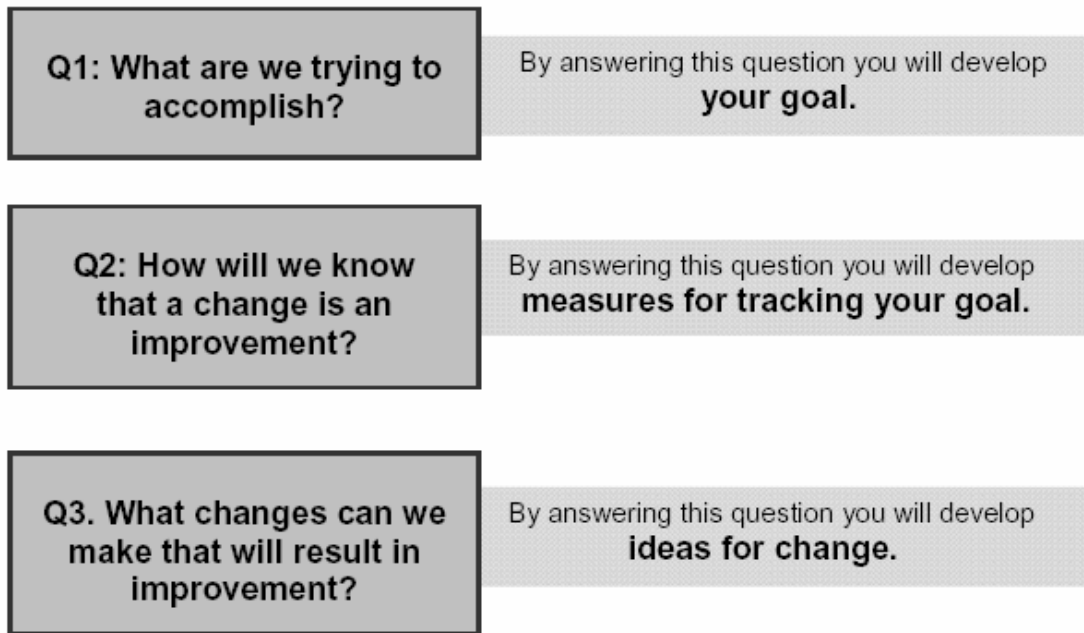


# The Improvement Model Diagram: The PDSA (Plan Do Study Act) Cycle



## Examples:

### **Q1. What are we trying to accomplish? (Goal)**

Our goal is to:

ensure that we have an up to date and accurate register of patients with CHD.

### **Q2. How will we know that a change is an improvement? (Measures)**

We will measure:

the number of patients on the CHD register before the improvement effort, and;  
the number of patients on the CHD register after the improvement effort.

### **Q3. What changes can we make that can lead to an improvement? (Ideas)**

Ideas for change:

- > review patient lists with GPs to identify deceased patients
- > check for inactivate patients with CHD who have not been to the practice in over 2 years
- > check 'free text' diagnosis of CHD
- > search for patients on CHD medication but who do not have a diagnosis of CHD.

### **Q1. What are we trying to accomplish? (Goal)**

Our goal is to:

increase our SIP payments by 20% in 3 months.

### **Q2. How will we know that a change is an improvement? (Measures)**

We will measure:

the number of SIP payments claimed by the practice at month 1, and;  
the number of SIP payments claimed by the practice at month 3

### **Q3. What changes can we make that can lead to an improvement? (Ideas)**

Ideas for change:

- > review patients on diabetes register to ensure that all annual cycles of care completed have been claimed
- > search for patients who have not completed their annual cycle of care and check outstanding actions
- > review the process with practice team to see if it can be improved.

